



Community Futures North Fraser Loan Application Appeal Policy

Loan Decline

A loan may be declined by the Executive Director and not submitted to the Loan Committee for consideration, or, once a loan is submitted to the Loan Committee it may be declined by the Loan Committee. In either case a decision to decline a loan can be appealed by the loan applicant.

Whether the loan is declined by the Executive Director or the Loan Committee, the first appeal is to the Board of Directors of Community Futures North Fraser. The Loan Committee may include members who are not board members, but the Loan Committee and the Board of Directors may be identical and have all of the same members. While the first level of appeal is to the Board of Directors this further consideration of the loan application can be by the same group that initially declined the loan.

When a loan is declined the applicant will be provided an explanation of the Loan Committee's decision. When making an appeal the loan applicant needs to provide additional information, generally in the form of a letter, and any other supporting documents, to justify the appeal and to provide the board with the reasons for making the appeal.

The Board of Directors can approve the loan, decline the loan or determine other conditions or requirements that would make the loan acceptable.

If the loan is declined by the Board of Directors the applicant will have a further option to appeal the decision to a committee formed through the Community Futures Association of BC. This further option to appeal is only to determine if the procedures used to evaluate the loan were fair and in accordance with the loan guidelines used by the Community Futures North Fraser office. This further appeal is not a determination of the merits of the loan itself.

A loan applicant whose loan is declined is eligible to reapply for a loan at any point, and is also eligible to use the advisory services provided by the Community Futures North Fraser office. Working with our advisory services can help identify, and work to correct, the weaknesses in the business that resulted in the application being declined.